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Bundesamt für Zivilluftfahrt BAZL
Office fédéral de l'aviation civile OFAC
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Federal Office of Civil Aviation FOCA



Safety Division Flight Operations

Fritz Messerli, Head Safety Division Flight Ops
6 May 2022, Bern Zentrum Paul Klee (ZPK)



Safety Division Flight Operations



New Head of Division since December 2020

Fritz Messerli

- Swissair and SWISS airline pilot (1998-2006)
- Head of Training at Skyguide (2007-2013)
- Head of Flight Operations at Edelweiss Air, Lufthansa Group (2014-2020)
- CMD/TRI Airbus A320/A330



The scope of the FOCA's safety oversight



- Overall increase in volumes of certificates, declarations and licences
- System resilience during the pandemic crisis

Air ops / air crew (May 2022)

- 46 AOCs (A+H)
- 49 ATOs (A+H)
- 57 NCC declarations
- 12 800 air crew licences
- ...



The industry/safety oversight relationship



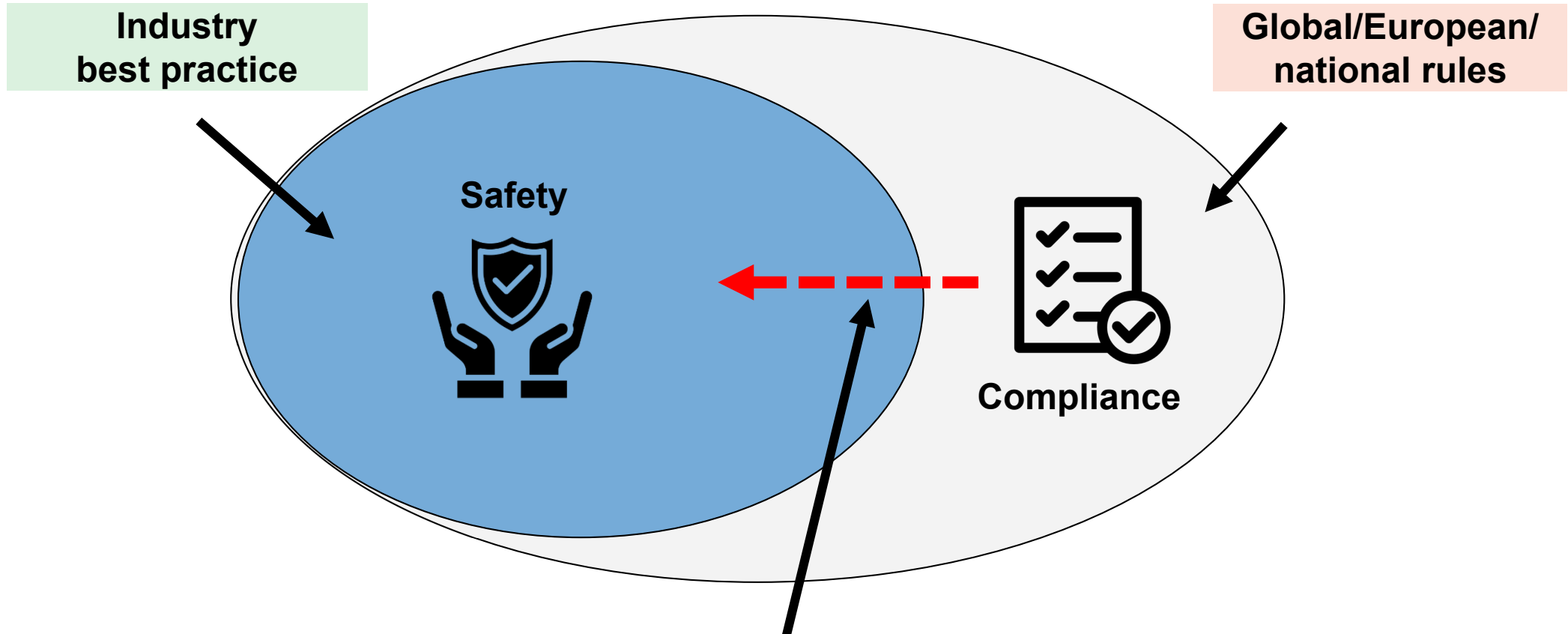
- Responsibility
- Respect
- Trust

- Different roles and tasks
- Shared efforts to ensure aviation safety and compliance





Safety and Compliance



Primary focus of oversight: shift to safety-relevant issues

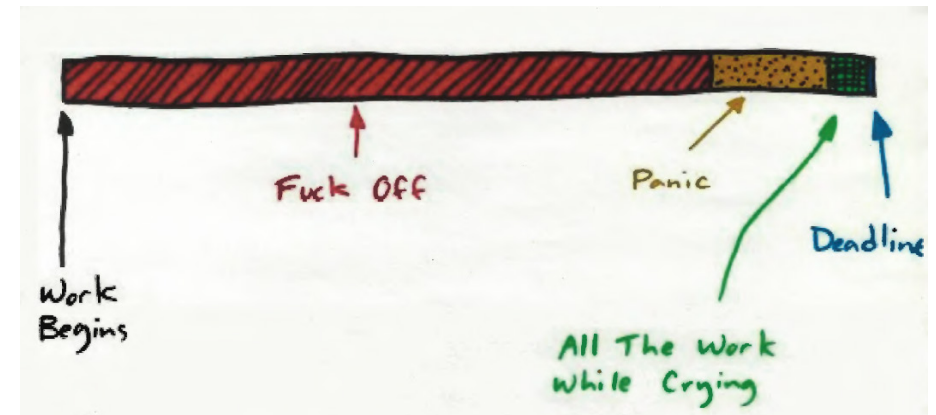


Regulation and compliance management



- **Excessive regulation?**
→ megatrend in western society
- How to deal with it
→ **compliance management**
- **Non-compliance is not an option!**
- Effective compliance management = **competitive advantage**
(market access – time to market – cost)

The compliance management pitfall





Safety Management – If we think that we are good enough, we will be at risk

Risk management

- A culture and an attitude
- Integral part of all aviation activities

Reporting and continuous improvement

- Learning culture
- Identifying trends

Just Culture

A Just Culture is a culture in which **frontline operators** and others will not be punished for any actions, omissions or decisions that are commensurate with their training and experience, but in which **gross negligence, wilful violations** and **destructive acts** are not tolerated.





Digitalisation - High-priority tasks in FOCA safety oversight



- Licensing information systems (dLis)
- Digital document management systems
- Industry web access platform

- Involvement of industry stakeholders
- Public procurement rules apply

→ Aviation safety is still an analogue world!

